



## Frequently Asked Questions



### What should I do if my child is unwell and cannot attend school?

We ask that you notify us of the reason for the absence on the first day of a unplanned absence by 9.00am or as soon as possible by contacting the school office by phone on 01332 345997. It is not permissible for parents to report any absence via Class Dojo.



### What happens if my child arrives late to school?

If your child arrives late, they must be signed in at the school office. We understand that occasional lateness can happen, and we will always work with families to provide support where needed. However, persistent lateness can disrupt your child's learning, affect their well-being, and impact their sense of routine. Our priority is to ensure that every child has a calm and positive start to their school day.



### What should I do if my child is worried about coming to school?

If your child is worried about attending school, please speak to their teacher or our pastoral team as soon as possible. We will work together to understand the cause of their worries and put strategies in place to help them feel safe, happy, and confident at school. Our goal is to ensure that every child feels supported and comfortable in their learning environment.

### How will the school support us if our child's attendance drops below school target?

At St Chad's, we take a supportive and understanding approach to attendance. If your child's attendance starts to decline, we will work closely with you to identify any challenges and offer appropriate support. Our pastoral team is available to provide guidance, practical help, and reassurance, ensuring that any concerns are addressed early. Where needed, we can also signpost to external agencies that may be able to offer further assistance. Our priority is to work in partnership with families to help every child attend school regularly, feel safe, and be ready to learn.



### Why does attendance matter so much at this age?

Good attendance in the early years is crucial for building a strong foundation for lifelong learning. Regular school attendance supports social and emotional development, providing a safe space for children to form bonds, build self-awareness, and engage in positive relationships. It also ensures children experience the routines and structure that help them feel secure and valued. By attending consistently, children can develop meaningful relationships with teachers, enabling better understanding of their needs and progress.